Pathé Cinémas do care about the security of their systems, websites and applications as well as the protection of the data of their customers, employees and partners. Despite our efforts and means allocated to security, an unforeseen vulnerability can happen.

If you discover a vulnerability, please inform us as soon as possible so that we can take corrective measures without delay. Your help will be valuable in preventing the risk of malicious exploitation.

How to report a vulnerability?

Please send us your findings on our partner’s platform ZeroCopter by using the following URL:

What we ask you to do:

- Do not exploit the vulnerability more than is necessary to demonstrate its existence, including by downloading data to prove a leak, viewing, deleting or modifying data, repeatedly accessing the system, making changes to the system or causing a denial of service.
- Do not share the vulnerability with others until it is resolved.
- Provide sufficient information to reproduce the problem so that we can resolve it. Usually, the IP address or URL of the affected system and a description of the vulnerability is sufficient.
- Delete any confidential data you may have obtained without delay.

What we promise you:

- We will respond to your report within 5 business days with our assessment.
- We will treat your report confidentially and will not share your personal information with third parties without your permission, unless this is necessary to comply with a legal obligation.
- We will not take legal action if you comply with the conditions set by us regarding your finding.
- We will keep you informed of the progress of the problem.
- If you wish, we may cite your name or pseudonym as the discoverer of the problem in public information about the reported problem once it has been resolved.
- As a thank you for your help, we offer a reward for every report of an unknown vulnerability.

Scope of this statement:

This statement applies to the Web Site on which it is published and to the corresponding mobile application.

Web sites of Pathé Cinémas France:
- www.pathe.fr, s.pathe.fr, c.pathe.fr & login.pathe.me
- *.pro.pathe.fr

Web sites of Belgium, Switzerland, Senegal & Tunisia (common platform):
- www.pathe.be, s.pathe.be & c.pathe.be
- www.pathe.ch, s.pathe.ch & c.pathe.ch
- www.pathe.sn, s.pathe.sn & c.pathe.sn
- www.pathe.tn, s.pathe.tn & c.pathe.tn

Mobile applications of Pathé Cinémas France, Belgium, Switzerland, Senegal & Tunisia:
- Google Play https://play.google.com/store/apps/developer?id=Path%C3%A9+Cin%C3%A9mas+Services
- Apple Store https://apps.apple.com/fr/developer/id388614302

The websites and mobile applications of other group entities have their own statements which we invite you to consult.

This Responsible Disclosure Statement is based on an example written by Floor Terra and the Coordinated Vulnerability Disclosure Guidelines of the NCSC.